

Data Sheet – Temperature Mapping

Tutela Mapping offers a uniquely convenient mapping/temperature profiling service. Our team of ISO17025 UKAS-accredited field engineers come to your site(s), using UKAS 17025 calibrated data loggers provide a complete temperature mapping service for all your critical storage appliances and produce comprehensive reports using our bespoke software.

FEATURES

Tutela Mapping

- Available as a recurring service or as a one-off service for newly acquired appliances
- 24- or 48-hour options
- Mapping protocol derived from Pharmaceutical & Healthcare Sciences Society's 'Guidance Document for Cold Storage Temperature Monitoring and Mapping for Blood Products',
- Traceable to national standards in full accordance with ISO 17025 UKAS accreditation (9474)

Service Levels

- We shall continue to hold UKAS ISO17025 accreditation
- We shall attend site as arranged, to minimise client disruption
- We shall issue a Mapping Report within 48 hours of completion

SPECIFICATION AND PROCEDURES

Mapping Service Specification

- We will undertake temperature mapping of the Monitored Equipment listed during the system installation or otherwise agreed in writing
- We will provide an on-site temperature mapping service at frequencies agreed with you and on pre-agreed dates.
- On-site temperature mapping will be carried out using UKAS-accredited ISO17025 calibrated and traceable electronic temperature data loggers and documented in accordance with the appropriate standard operating procedure.

What we do and what we require from you to do it

- 1) We will perform the mapping services as specified in Appendix A of your Quote and this Data Sheet
- 2) We will agree with you a date (or dates) on which we shall attend your site(s) to perform the services
- 3) Three weeks prior to attending site we will send you a schedule of all fixtures that we have on record that we are intending to temperature map during our visit. You will review this schedule and notify us no less than two weeks prior to our visit of any anomalies or missing fixtures that we should be made aware of. We may need to review our Quote accordingly
- 4) Our engineer will need to freely access the fixtures to install the data loggers. You acknowledge that the fixtures may not be available as usual during the mapping process and that our engineer may require your staff to assist by partially emptying a fixture if requested to do so. Our engineers are not permitted to remove product from any fixture. You acknowledge that if you do use the Monitored Equipment during the mapping process this may affect the results.
- 5) In extreme circumstances, due to the build-up of ice/lack of access, it may not be possible to carry out a temperature profiling on a particular appliance on the day. In such circumstances, we shall inform you of the Monitored Equipment that may require action and provide a Quote for a subsequent visit. Upon receipt of an Accepted Quote and/or purchase order, and upon confirmation from you that the Monitored Equipment is now in a suitable state for works to be performed, we shall arrange a subsequent visit to perform the temperature mapping.
- 6) We will issue you with UKAS-compliant mapping reports upon completion of the work

Your responsibilities

- 1) Notify us of any planned replacement of fixtures necessitating follow up mapping work
- 2) Provide us with all reasonable support and access to the onsite Monitored Equipment being mapped
- 3) Ensure that the fixture door remains sealed at all time during the mapping process